

Resetting Your eero

In order for an eero to join a new network (yours!), you will need to reset the unit by the physical reset button process outlined below.

Before you begin, you'll need:

- Your new eero(s)
- Power cord(s)



1. Ensure the eero is plugged in & powered on.
2. Wait for the eero to fully boot. This will include a blinking white phase, followed by either a solid red, white or blue LED State.
3. With the eero still powered on, hold down on the reset button for roughly 30 seconds (*see pictures above*). It should first blink yellow, followed by red.
4. Once the eero has blinked red, release the reset button.
5. The eero will go through the boot up phase. Confirm the reset by allowing the eero to reach the blinking blue phase.
6. Proceed to set up your eero account & network using the **eero Mobile App How-to Guide**. You will need a secondary device with internet or data connection (ie. a cell phone) in order to access the eero app & set up your network.