| ((cable cable owered by OROGERS |  |  |  |
| :---: | :---: | :---: | :---: |
| - Thank rou for chosisis Calbo Cable! |  |  |  |
| We want to hear from you | Enjoying our services? Please consider on Google! | Account summary Balance from last bill Payments - thank you Balance brought forward |  |
|  |  | $\begin{aligned} & \text { This Bill } \\ & \text { General } \\ & \text { HST } \\ & \text { Total } \end{aligned}$ | $\underset{\substack{0.00 \\ \text { anc } \\ 10.70}}{5}$ |
|  |  | Total to pay | \$10129 |
| SCAN For Suviey! |  |  |  |
| 6 |  |  |  |
|  | пугяия |  |  |
| ( cable Pabable |  | Amount Due: $\$ 101.29$ | ${ }^{\text {Amunut Enososd. }}$ |
| 8 |  |  |  |
| JANE DOE12345 MAIN STREETBOBCAYGEON, ON KOM 1AO | Rogers Communications Canada IncCable Cable16 Cable Rd.Fenelon Falls, ON KOM 1NO |  |  |
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(1) Cable Cable Contact Details - Here's how to get in touch with us!
2. Account Number - Your Cable Cable Account number is the last 6 digits.
(3) Bill Date - The date this invoice was printed. Any payments made on or after this date will not reflect on this statement.

4 Account Summary - The balance and payment from your previous bill.

5 This Bill - The amount owing on your current bill.
(6) Bill Messages - Watch here for special messages and promotions.
(7) Due Date - The date your current bill payment is due.

8 Account Owner's Name and Mailing Address.
(2) Cable Cable's Mailing Address.
(10) Service Address - The address that receives our services.
(11) Your Services - Shows your current subscribed packages and monthly prices. Anything with a negative symbol indicates a credit (eg. -\$11.99).
(12) Promo End Date - The date your current promotion(s) end.
(13) Pre-authorized Payment Form - Fill out the required information for Credit Card or Debit payments. Then submit the form back to us to sign up for pre-authorized payments (optional).
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## PRORATION

Proration is a billing practice that adjusts your charges based on the portion of a service period you actually used. Proration ensures that you're only billed for the actual time you've used the service during your initial month, and it helps to align your billing cycle with your future full-month usage. It's a common practice to ensure fair billing for partial months when customers sign up or make changes to their service mid-cycle.

In the scenario shown to the left, the customer signed up for internet service on October 19, 2023 and their first bill was issued on November 1. The total amount on the first bill will include both the prorated amount for October and the full monthly charge for November.

See a more detailed explanation below!
(A) October 19 to October 31 (prorated): Since they signed up on October 19 and the billing cycle starts on November 1, they only used the service for 13 days in October. To calculate the prorated charge for October, we divide the full monthly cost by 30 days and then multiply it by the number of days you used it in October ( 13 days). This will result in a partial charge for October.
(B) November 1 to November 30 (regular monthly charge): They're charged the full monthly fee for November since the billing cycle for that month has already begun. In subsequent bills, you should only see this regular monthly charge because your billing cycle will align with the full month of service.

C Promotion(s):

- The $\$ 20 / \mathrm{mo}$ credit was applied to November, plus an additional $\$ 8.39$ prorated credit for October.
- The eero free use credit fro \$11.99 was applied to November, plus an additional $\$ 5.03$ prorated credit for October.

